







The Dolder Grand, Zurich

Gesamterneuerung, Extension

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«The Dolder Grand has been receiving sophisticated clientele from all over the world since 1899. When the hotel was renovated and extended, we wanted to retain its tradition and at the same time lead the hotel into the present. The task needed to be handled by someone with experience and sensitivity. With Fanzun acting as the client's representative, we were kept up-to-date about the project and very well advised at all times. When the Dolder Grand was reopened in 2008, it received several awards and was elevated into the ranks of the best hotels in the world.»

Mark Jacob
Managing Director

Starting situation and ideas

Originally built in 1899, the Dolder Grand in Zurich was originally a «Curhaus» (spa) and was redesigned by renowned London-based architects Foster + Partners. All annexes built after 1899 were demolished. Two new wings nestle against the fully renovated main building and connect the past with the future.

Challenges

Planning and realisation of the project were handled conventionally in the form of individual orders. Not only the management of dozens of contracts but also the very heterogenous nature of contractors made great demands on project management skills. The fact that 7 different architects were involved in planning the project, greatly increased complexity.

Approach

A networked project quality management system aligned to promoting, planning and realisation included the modules quality, costs, scheduling and change management. This was implemented at the interface between contractor and general manager and jointly run. Team building events contributed to minimising conflicts significantly.

Developer: Dolder Hotel AG, Zürich
Completion: 2009
Project type: Gesamterneuerung, Extension
Project author: Foster + Partners, London / United Designers, London
Construction costs: CHF 450 Mio
Scope of services: Competitions, Area Development, Client Representation, Quality Assurance

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